



R. B. Narayanrao Borawake College, Shrirampur
(Autonomous)

(Affiliated to Savitribai Phule Pune University, Pune)
NAAC Reaccredited A+ Grade (CGPA 3.44)

Student Satisfaction Survey
(SSS)

Academic Year: 2024-2025



Rayat Shikshan Sanstha's
R. B. Narayanrao Borawake College, Shrirampur
(Autonomous)
Student Satisfaction Survey (SSS) for
Academic Year 2024-2025 (As per NAAC guidelines)

Introduction

Based on the guidelines of National Assessment and Accreditation Council (NAAC), the College has conducted the Student Satisfaction Survey (SSS) for the quality improvements. Students are the important stakeholders of the any educational institutes; hence it becomes vital to obtain the opinion of the students on teaching and learning processes. The active participation of the students in the survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.

Survey Process:

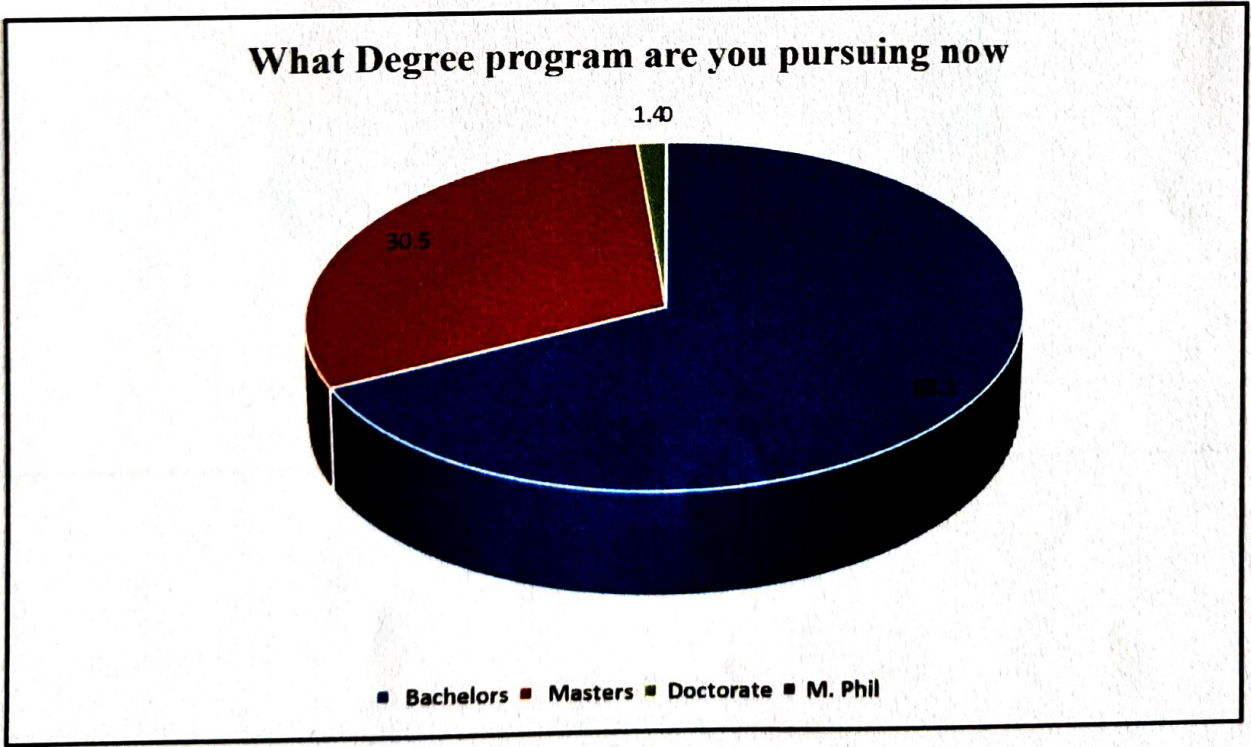
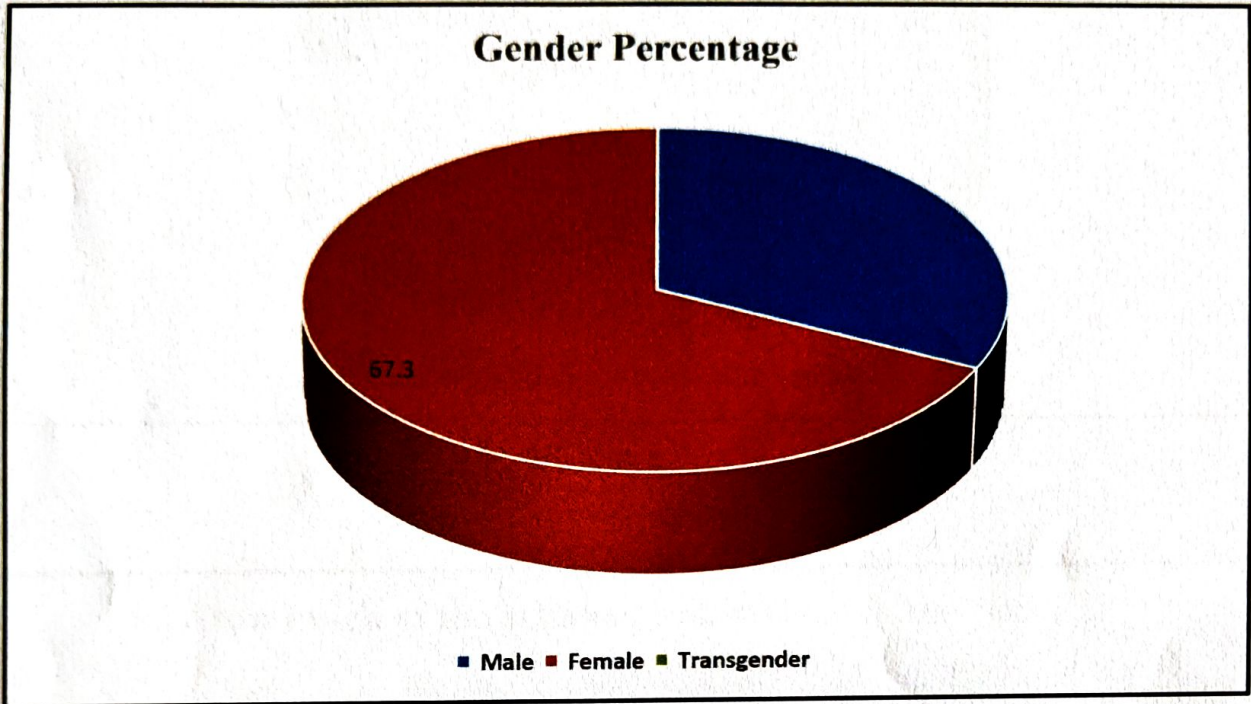
The questionnaire is based on the NAAC SSS; twenty of the twenty one questions are objective in nature, while one question is open ended to elicit observation and suggestion for improvements there by providing an opportunity to the students to give suggestion and criticisms in their own words. The questionnaire consists of several faces to soft teaching learning processes. The survey was conducted through a Google form sent to the students.

Survey Sample:

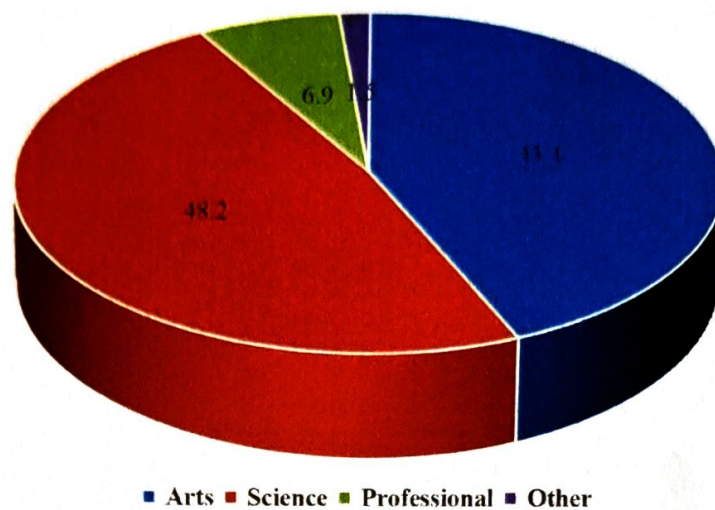
Total 509 students that responded to the survey, 67.3 % were female students and 32.7% were male students. Responses were taken from UG and PG students.



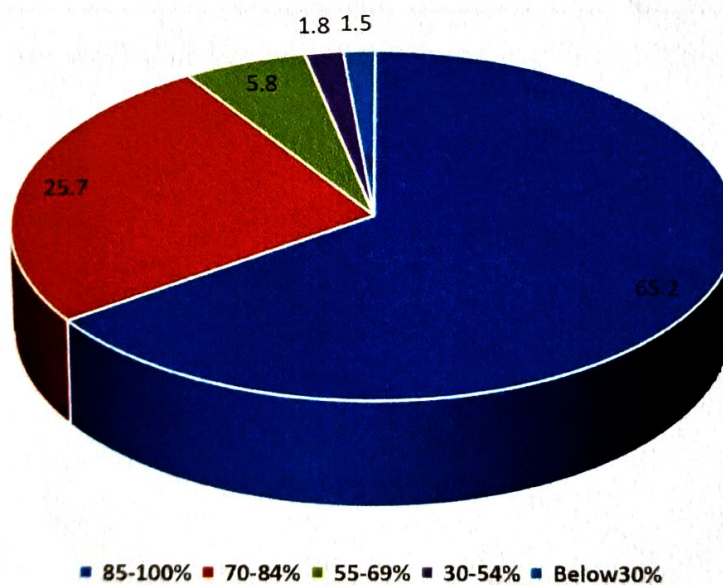
Survey Results



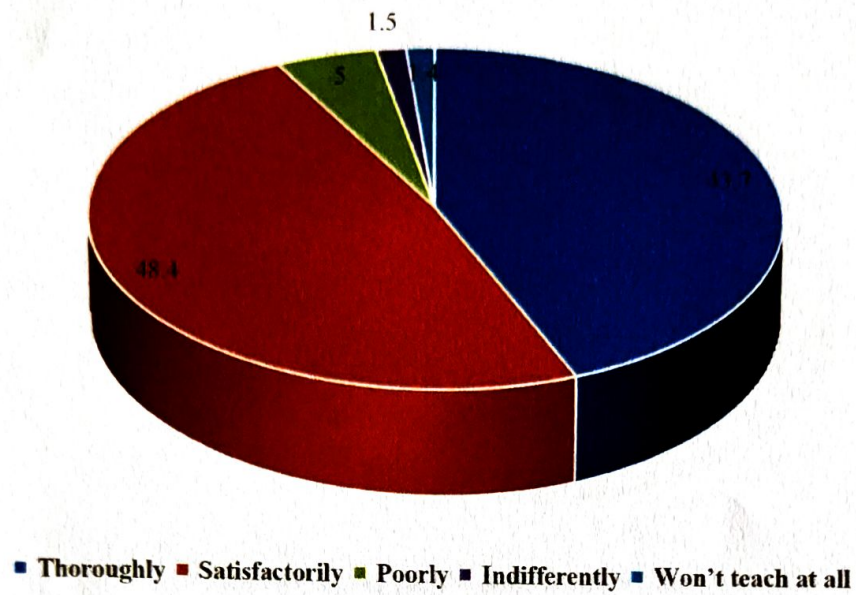
Which subject area you currently pursuing



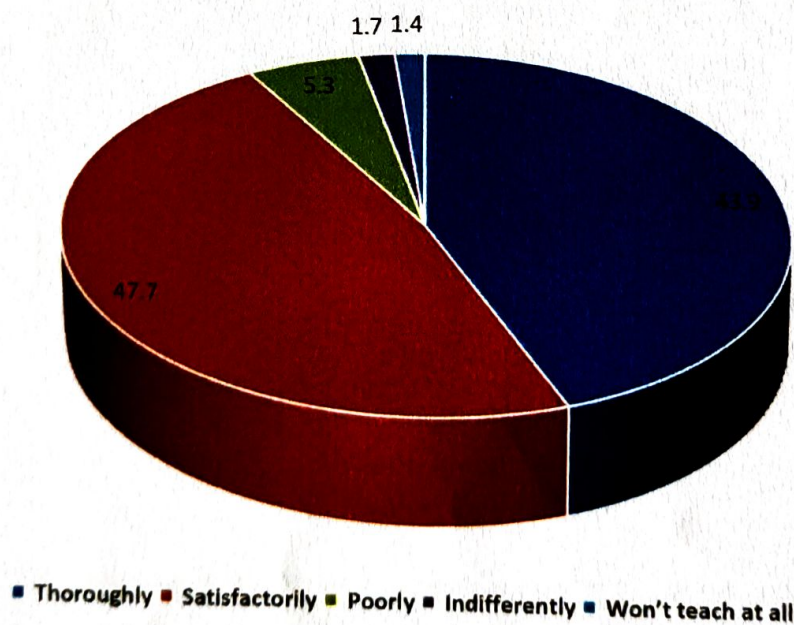
1. How much of the syllabus was covered in the class?



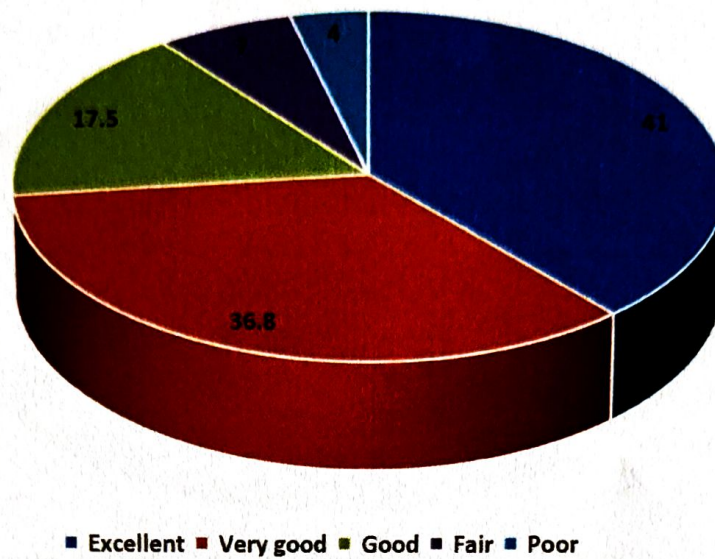
2. How well did the teachers prepare for the classes?



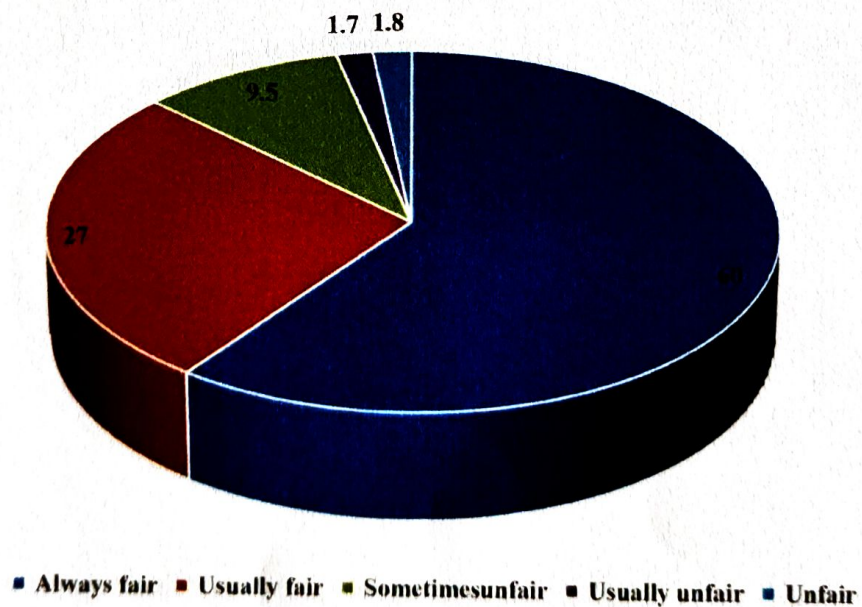
3. How well did the teachers prepare for the classes?



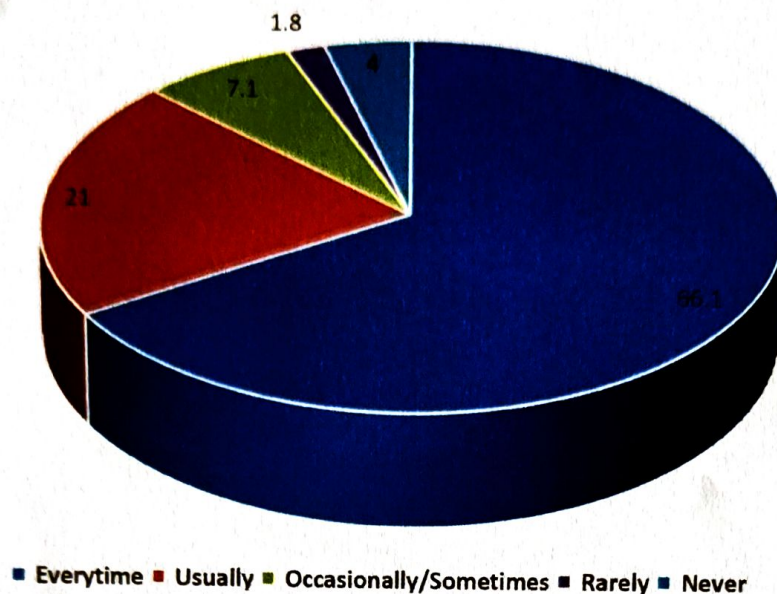
4. The teachers approach to teaching can best be described as



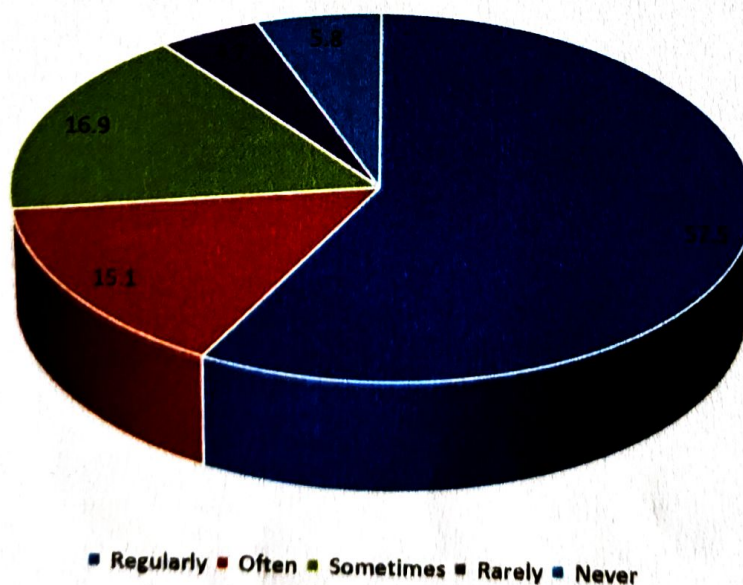
5. Fairness of the internal evaluation process by the teachers



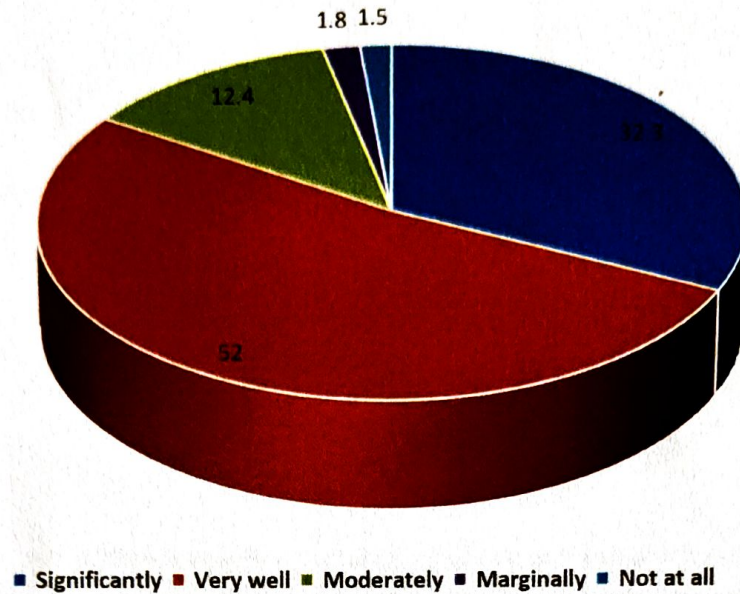
6. Was your performance in assignment discussed with you?



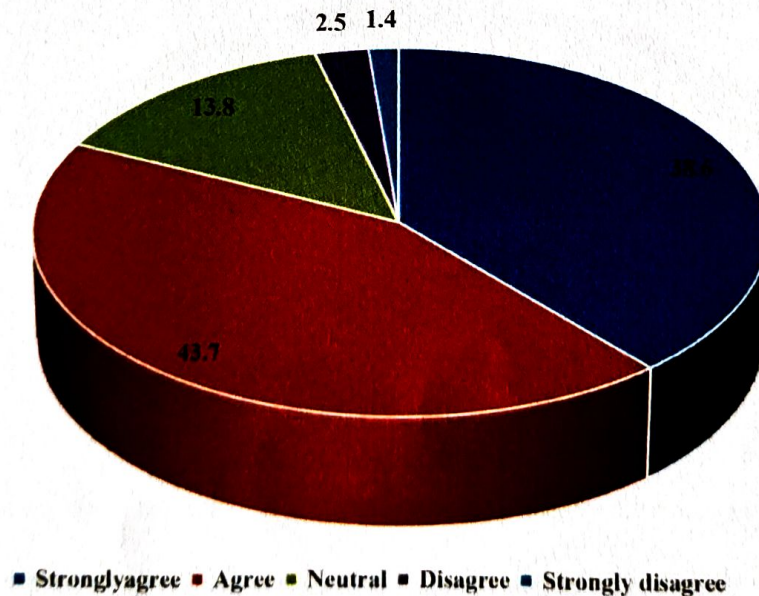
7. The institute takes active interest in promoting internship, students exchange, field visit opportunities for students



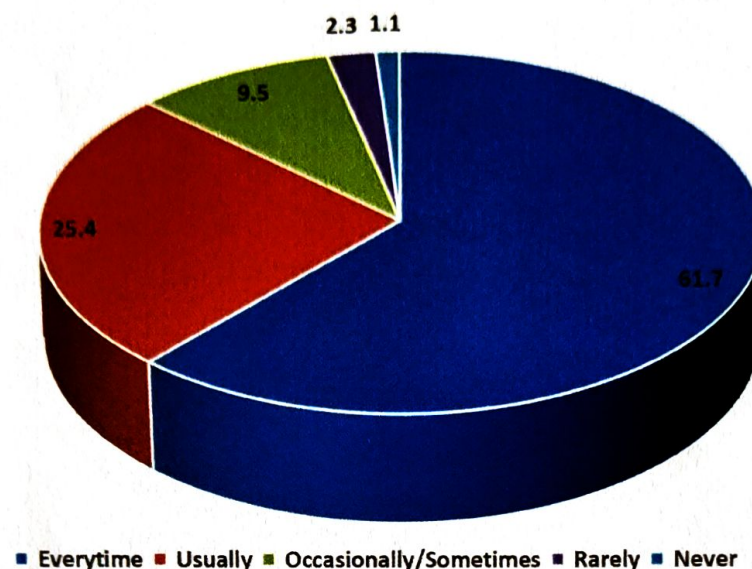
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



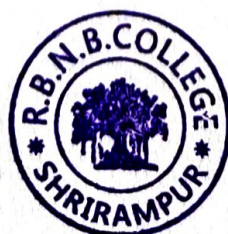
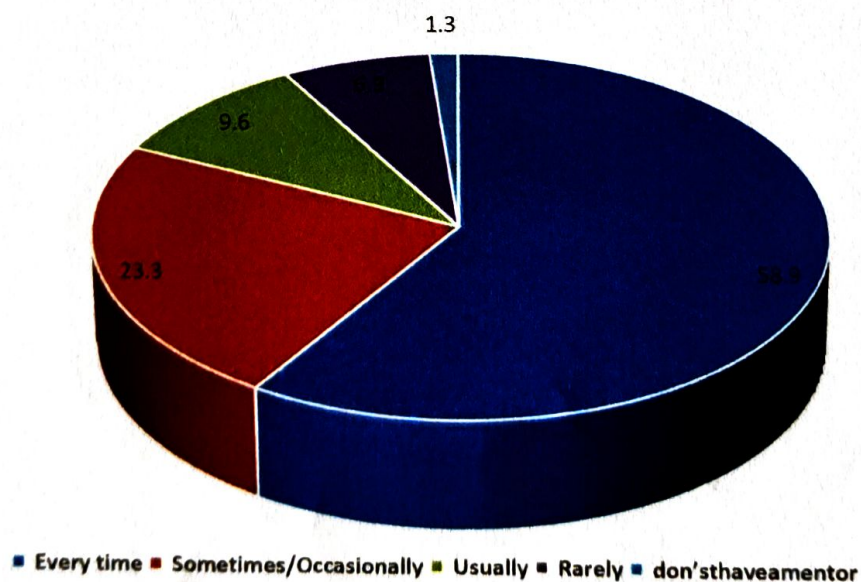
9. The institution provides multiple opportunities to learn and grow.



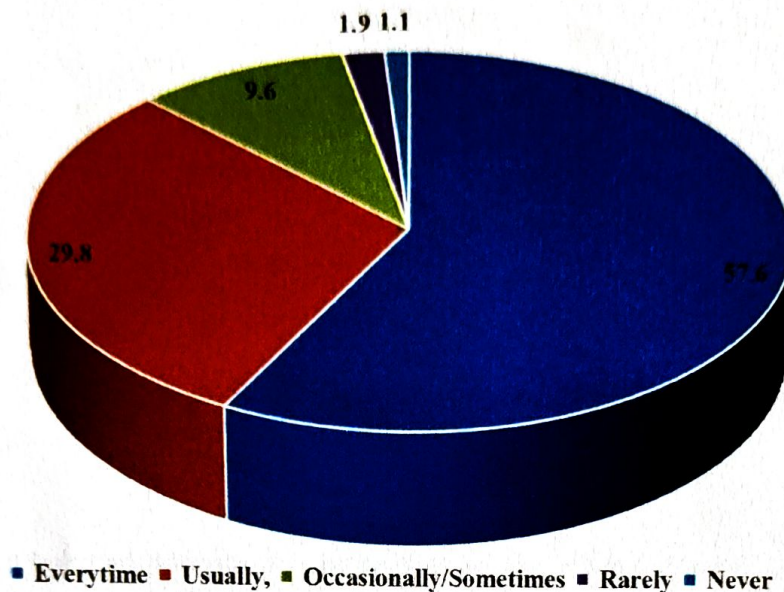
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.



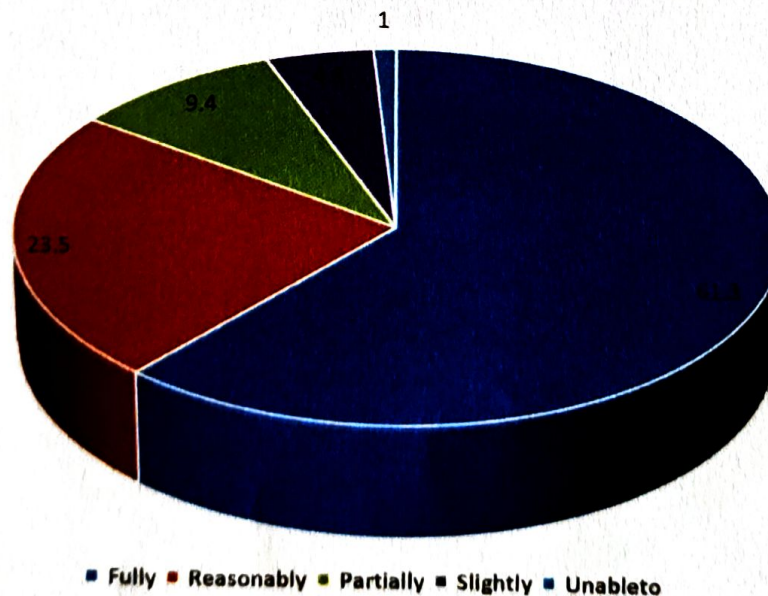
11. Your mentor does a necessary follow-up with an assigned task to you.



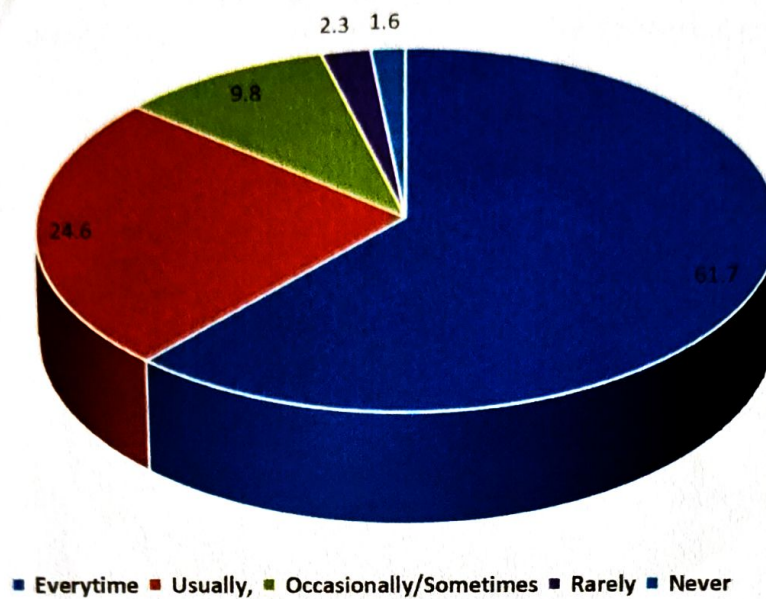
12. The teachers illustrate the concepts through examples and applications.



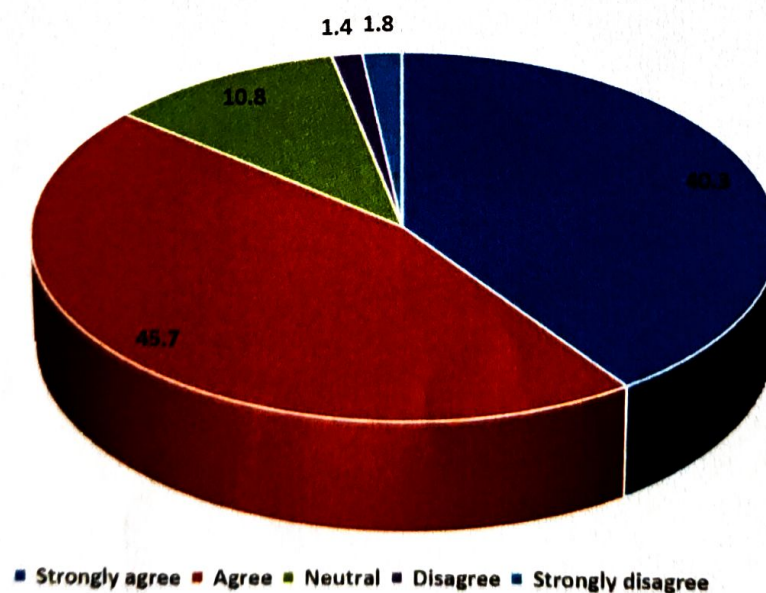
13. The teachers identify your strengths and encourage you with providing right level of challenges.



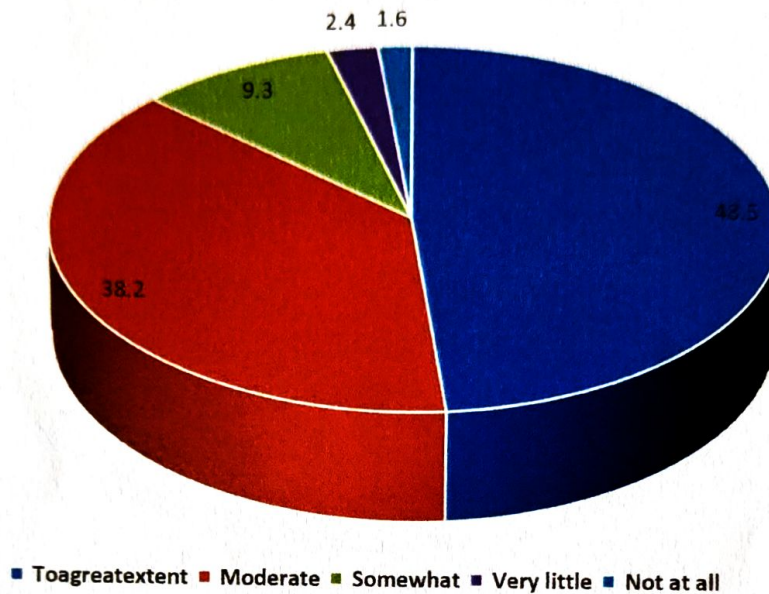
14. Teachers are able to identify your weaknesses and help you to overcome them.



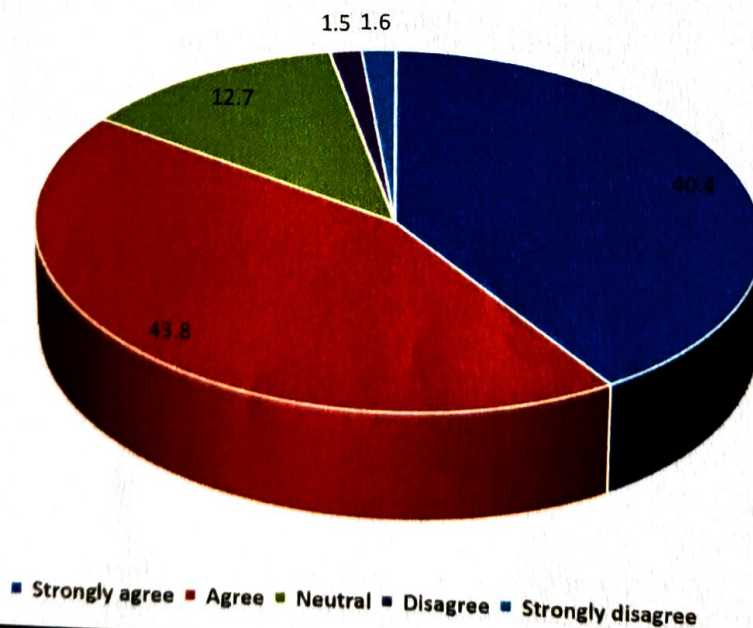
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



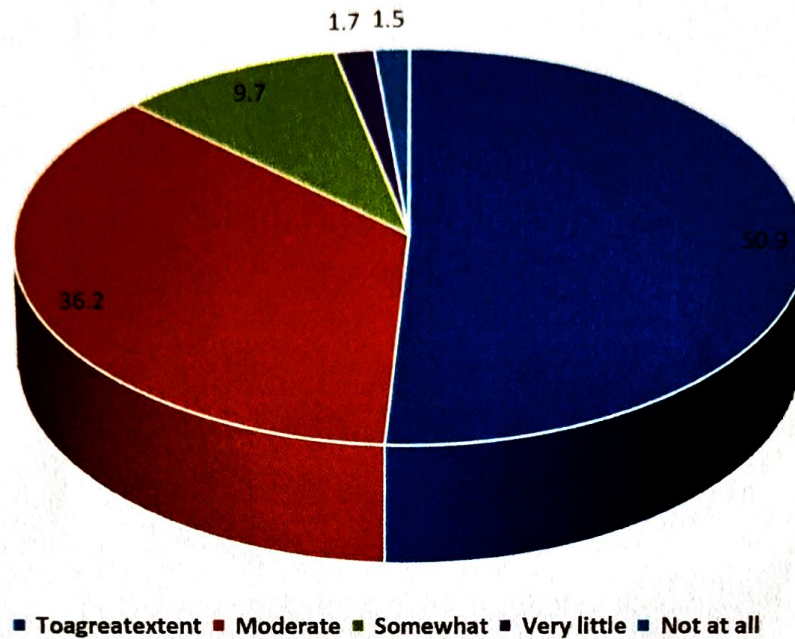
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



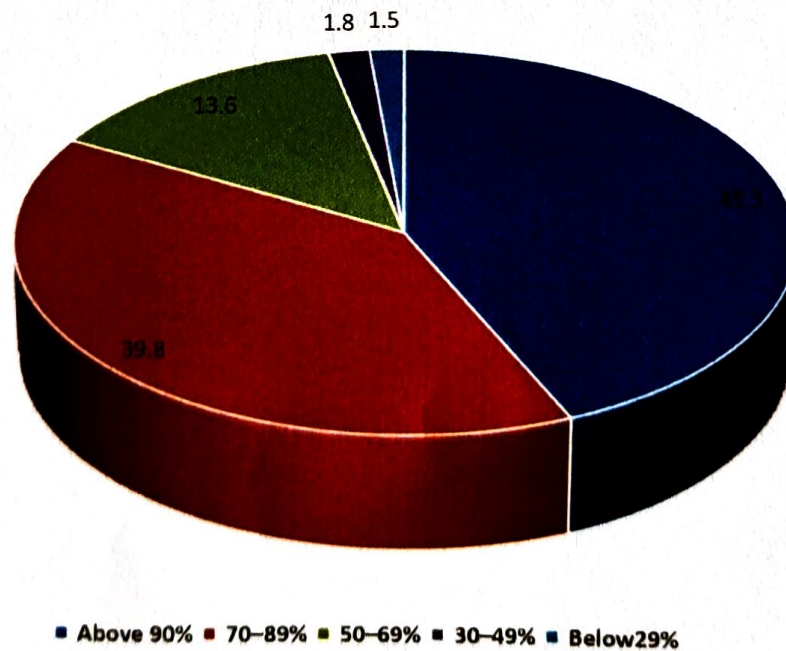
17. Teachers encourage you to participate in extracurricular activities.



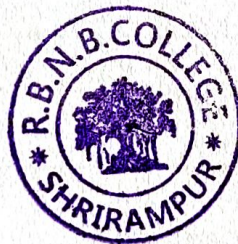
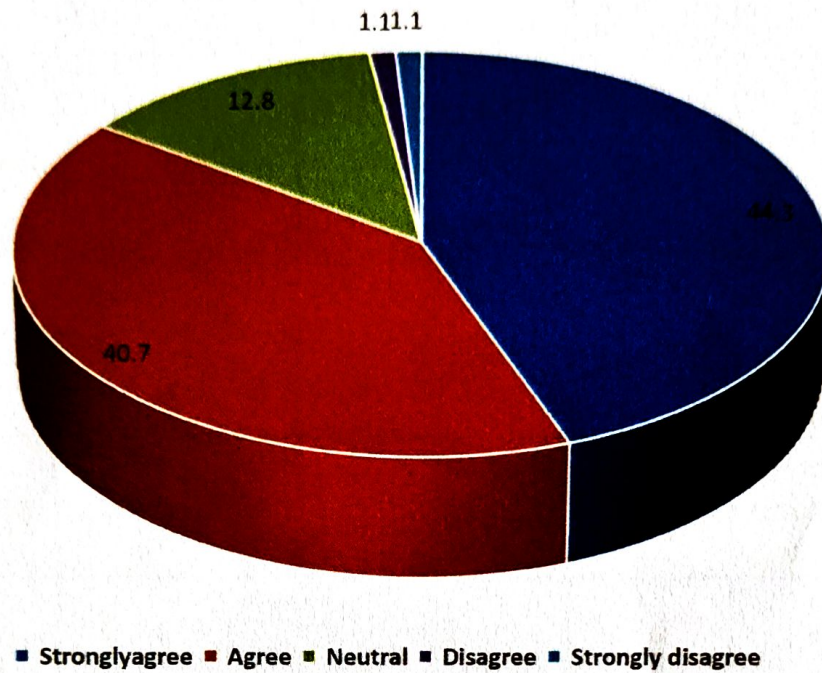
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



20. The overall quality of teaching-learning process in your institute is very good.



Sr. No.	SSS Question	Opinions of Responses in Percentage (%)					Scale of opinions (3&4)	% of opinions
		4	3	2	1	0		
1	How much of the syllabus was covered in the class?	85-100%	70-84%	55-69%	30-54%	Below 30%	65.2+25.7=90.9%	90.90%
		65.2	25.7	5.8	1.8	1.5		
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all	43.7+48.4=92.1%	92.10%
		43.7	48.4	5	1.5	1.4		
3	How well were the teachers able to communicate?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all	43.9+47.7=91.6%	91.60%
		43.9	47.7	5.3	1.7	1.4		
4	The teacher's approach to teaching can best be Described as	Excellent	Very good	Good	Fair	Poor	41+36.8=77.8%	77.80%
		41	36.8	17.5	7	4		
5	Fairness of the internal evaluation process by the teachers.	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair	60+27=87%	87.00%
		60	27	9.5	1.7	1.8		
6	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally/Sometimes	Rarely	Never	66.1+21=87.1%	87.10%
		66.1	21	7.1	1.8	4		



7	The institution takes active interest in promoting internship, student exchange, field visit opportunities for students	Regularly	Often	Sometimes	Rarely	Never	57.5+15.1=72.6%	72.60%
		57.5	15.1	16.9	4.7	5.8		
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly	Very well	Moderately	Marginally	Not at all	32.3+52.0=84.3	84.30%
		32.3	52	12.4	1.8	1.5		
9	The institution provides multiple opportunities to learn and grow.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	38.6+43.7=82.3%	82.30%
		38.6	43.7	13.8	2.5	1.4		
10	Teachers inform you about your expected competencies, course outcomes and	Every time	Usually,	Occasionally/Sometimes	Rarely	Never	61.7+25.4=87.1%	87.10%
		61.7	25.4	9.5	2.3	1.1		



	program me outcomes							
11	Your mentor does a necessary follow-up with your signed task to you.	Every time	Sometimes/Oc casionally	Usually	Rarely	don's t have a mentor	58.9+23.3=82.2%	82.20%
		58.9	23.3	9.6	6.9	1.3		
12	The teachers illustrate the concepts through samples and applicatio ns.	Every time	Usually,	Occasionally/ Sometimes	Rarely	Never	57.6+29.8=87.4%	87.40%
		57.6	29.8	9.6	1.9	1.1		
13	The teachers identify your strengths and encourag e you with providing right level of challenge s.	Fully	Reasonably	Partially	Slightly	Unable to	61.3+23.5=84.8%	84.80%
		61.3	23.5	9.4	4.8	1		
14	Teachers are able to identify your weakness es and help you to overcome them.	Every time	Usually	Occasionally/So metimes	Rarely	Never	61.7+24.6=86.3%	86.30%
		61.7	24.6	9.8	2.3	1.6		



15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	40.3+45.7=86%	86.00%
		40.3	45.7	10.8	1.4	1.8		
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent	Moderate	Somewhat	Very little	Not at all	48.5+38.2=86.7%	86.70%
		48.5	38.2	9.3	2.4	1.6		
17	Teachers encourage you to participate in extra curricular activities.	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	40.4+43.8=84.2%	84.20%
		40.4	43.8	12.7	1.5	1.6		



18	Efforts are made by the institute/ teachers to inculcate s of skills, life skills and employability skills to make you ready for The world of work.	To a great extent	Moderate	Somewhat	Very little	Not at all	50.9+36.2 =87.1%	87.10%
		50.9	36.2	9.7	1.7	1.5		
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. While teaching.	Above90 %	70–89%	50–69%	30–49%	Below29%	43.3+39.8 =83.1%	83.10%
		43.3	39.8	13.6	1.8	1.5		
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	44.3+40.7=85%	85.00 %
		44.3	40.7	12.8	1.1	1.1		
Average% of Opinion								85.28 %

D. B. Narayanrao

**Co-Ordinator
IQAC**

**R.B.Narayanrao Borawake College
Shrirampur**



[Signature]

Principal

**R. B. Narayanrao Borawake College
Shrirampur**

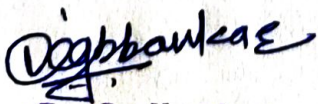


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R. B. Narayanrao Borawake College, Shrirampur
(Autonomous)

Action taken Report on Feedback Analysis on Student Satisfaction Survey (SSS)

(Academic Year: 2024-2025)

- The college collected online feedback through Student Satisfaction Survey (SSS) from UG and PG students as per NAAC guidelines.
- The college prepared a comprehensive analysis report based on responses received from 509 students.
- The overall analysis shows that more than 85% students are satisfied with the teaching-learning process of the institution.
- The college ensured effective syllabus completion and proper academic planning, as more than 90% students reported satisfactory syllabus coverage.
- Faculty members were encouraged to adopt student-centric teaching methods such as experiential learning, participative learning and problem-solving approaches.
- The institution strengthened the Continuous Internal Evaluation (CIE) system through regular tests, assignments and transparent evaluation.
- The mentoring system was improved to ensure regular interaction, follow-up and academic guidance to students.
- Based on student feedback, efforts were made to increase internship opportunities, field visits and practical exposure.
- The use of ICT tools such as LCD projectors, multimedia and digital resources was enhanced in teaching-learning.
- The college organized skill development programmes, workshops and career guidance activities to improve employability and soft skills.
- Students were encouraged to participate in extracurricular and co-curricular activities for holistic development.
- The feedback analysis report was submitted to IQAC and necessary actions were taken to improve the quality of teaching-learning.
- The final Action Taken Report was placed before the Academic Council for consideration and approval.


Co-Ordinator

IQAC
R.B.Narayanrao Borawake College
Shrirampur




Principal
R. B. Narayanrao Borawake College
Shrirampur